ECCO Select

The Talent Behind the Technology

About ECCO Select

ECCO Select was founded in 1995 as a Kansas City, MO based Information Technology (IT) resource management company. In the 25+ years since, the company has grown into a thriving business consulting agency in the private and public sectors.

ECCO Select has experience in assisting our commercial and government clients successfully manage projects and programs that transform their business operations through a variety of IT solutions. ECCO Select is certified as a Women-owned, Minority-owned, Small Business Enterprise, with access to the 8(a) STARS III Vehicle, NITAAC's CIO-SP3 Vehicle, GSA MAS, eFAST, and the ability to execute directed 8(a) Set Aside work via our Mentor/Protégé Arrangements.

- Offices: Kansas City, MO; Dallas, TX; Tyson's Corner, VA
- Certified Minority-Owned Business (MBE)
- Certified Woman-Owned Small Business (WOSB)
- UEI Code - FYV3NRJG3MJ7
- CAGE Code - 1W3Q8
- Small Business NAICS Codes - 325412
- NAICS Codes - 519290, 513210, 518210, 541511, 541512, 541513, 541519, and 541611

Contact Information

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8(a) STARS III | NITAAC REIMAGINING ACQUISITIONS | GSA Professional Services Schedule

CIO·SP3 SMALL BUSINESS IT SERVICES/SOLUTIONS

eFAST | CERTIFIED NMSDC MBE 2023 | SBA U.S. Small Business Administration 8(a) CERTIFIED | certified WBENC WOMEN'S BUSINESS ENTERPRISE

CMMI DEV /3 ℠ | CMMI SVC /3 ℠

ISO 27001:2013 | ISO 9001:2015 | ISO 20000-1:2018

Capabilities

IT Operations & Maintenance (O&M)
- Maximizing Uptime Through Automation
- Data Center Operations
- Enterprise Monitoring

Service Desk
- Tier 1-3 & Self Service
- ITIL Implementations & Continuation
- 24x7x365 Support & Monitoring

Data Science
- Data Analytics and Visualization
- AI/ML/NLP
- Data Ops., Governance & Integration

Development, Modernization & Enhancement
- Application Development/Modernization
- Integrated Security & Testing
- DevSecOps

Management Services
- Cloud Deployment and Optimization
- Infrastructure Management and Automation
- Security and Compliance Assurance

Emerging Technologies
- Robotic Process Automation
- Enterprise Monitoring
- Cloud Services

Cyber Security
- Audit & Accreditation Services
- Network & Information Security
- Regulatory Standard Compliance

Business & Professional Services
- Talent Acquisition
- Training
- Managed Service Provider

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The Right Talent at the Right Time

ECCO Select delivers the recruiting experience required to meet the needs of your organization and customers. Well-recognized for our proficiency in talent sourcing and acquisition, our team possesses the experience, perspective, frame of reference, and community credibility to identify, attract, and deploy highly skilled resources to a variety of clients.

Providing you with subject matter experts on demand, ECCO Select can place the right talent in the right position—when you need them:

- Contract
- Contract-to-hire
- Permanent
- Staff Augmentation

The ECCO Select Difference

- Higher quality and more targeted activity per requisition
- Unmatched competitive rates
- Scalable infrastructure with best-in-class Applicant Tracking System (ATS)
- Access to senior recruiters who can source qualified candidates at a fraction of the cost
- A robust pipeline of **security cleared** candidates from **Public Trust** to **Top Secret**

Our team strives to provide superior **technology talent & solutions** with world–class customer service.

Talent Across Industries

ECCO Select recruiters are able to source and place candidates in a number of diverse industries, including:

- Energy
- Information Technology (IT)
- Marketing & Advertising
- Transportation
- Finance
- Government
- Healthcare
- Manufacturing

ECCO Select has placed **thousands of resources** across North America in a variety of industries and roles.

Client Testimonials

See what some of our clients have to say about our capabilities and service level.

"I just wanted to share that I have heard many positive reviews about two of your resources from our end users here at Aviano AB. They are keeping their super user training engaging, lively, and word is traveling all over the MTF. I've had individuals in leadership stop to give praise, as well as the end users when I visited the classroom, and wanted to forward it on. It truly makes a difference in the way an MTF receives the MHS Genesis change when we have awesome trainers!"
– Onsite Supervisor, Leidos

Recruiting + Consultant Delivery

Perhaps one of ECCO Select's most unique offerings is the Consultant Delivery Department. This group of dedicated staff cater to consultant needs from onboarding through roll-off. Any questions or concerns regarding benefits, time keeping, payroll, or other administrative tasks are streamlined through this function. The white gloved treatment is an attractive feature when recruiting talent and keeps consultants engaged while on contract.

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ECCO Select Recent Federal Experience

USDA FNS: Application Support for Fresh Fruit & Vegetables Ordering & Receipt System (FFAVORS)

- DME, O&M, Architecture, Reporting, Testing, Security, Tier II-III Support
- Implemented agile development methods and requirement/user story and release management
- Migrated application from DoD server environment to USDA FedRAMP virtual cloud with 50% savings and no service interruption

USDA FPAC-BC Consolidated Service Desk (Mahogany)

- Consolidation of 10 distinct service desk groups and six different ticketing tools
- Tier I, II and problem management help/service desk operations
- Establishment and implementation of FPAC-tailored ITIL processes

USDA FPAC RMA: Crop Insurance Software Delivery Support Services

- Platform O&M, Modernization, and Enhancement for over 50 disparate platforms
- On-premises, cloud, SaaS, and integration
- Platform modernization strategies, road mapping, cyber security compliance

USDA Enterprise Network Services (ENS)

- Responsible for all areas of Network Support, Maintenance, Operations and Management of the Department of Agriculture's Wide Area Network
- Migration and modernization services associated with moving from an Enterprise Legacy network to a Commercial 3rd Party Managed Services Enterprise Network solution
- Service Level Management, Solution Architecture, Project Management, Finance/Budget support, Information Security Compliance, Communications/Copy Writing, Capital Planning (CPIC), 24/7 Enterprise Network Operations Center (NOC) and Service Desk, Program Management Office (PMO), Organizational Change Management (OCM)

USDA DISC: 24x7x365 Datacenter IT Support Services

- Infrastructure, system, and data administration support for DISC's data center of 10,000 servers, storage, network, 300 COTS instances and IBM mainframe devices
- Tier I-III support for over 80,000 tickets annually with ITIL processes
- Stood up data science & analytics group to deliver reporting, additional insight, and automation

DHMSM LPDH MHS Genesis Modernization

- Since 2017, we have placed hundreds of key resources for LPDH from Training Specialists to Program Managers
- We have successfully deployed resources nationwide as well as OCONUS, and 15+ ECCO Select resources have been coined by the on-site military staff to date

Shawnee Consolidated Mail Outpatient Pharmacy (S-CMOP) Operations

- ECCO Select was tasked by Leidos to fulfill a variety of roles totaling to 35 openings for the S-CMOP within 30 days, and our team successfully accomplished this goal on time to support the infrastructure build out and testing
- From Pharmacists, to Shipping & Receiving clerks, our team supports the entire workflow of operations to produce 11,000 prescriptions per hour

USDA DISC: Enterprise Datacenter Monitoring & Management

- Monitoring & Management for IT Infrastructure, applications, configuration, and assets
- Tool integration, implementation, configuration, and training
- Enterprise observability tools such as DataDog

USDA DISC: IT Hosting Platforms Engineering & Architecture Support Services

- Data analytics, data management, automation, and orchestration services
- Application and database administration support, engineering, DME, O&M, and integration Datacenter
- facilities and equipment operations, including mainframe systems, network services, operating and storage