

ECCO Select

The Talent Behind the Technology

About ECCO Select

ECCO Select was founded in 1995 as a Kansas City, MO based Information Technology (IT) resource management company. In the 25+ years since, the company has grown into a thriving business consulting agency in the private and public sectors.

ECCO Select has experience in assisting our commercial and government clients successfully manage projects and programs that transform their business operations through a variety of IT solutions. ECCO Select is certified as a Women-owned, Minority-owned, Small Business Enterprise, with access to the 8(a) STARS III Vehicle, NITAAC's CIO-SP3 Vehicle, GSA MAS, eFAST, and the ability to execute directed 8(a) Set Aside work via our Mentor/Protégé Arrangements.

- Offices: Kansas City, MO; St. Louis, MO; Tyson's Corner, VA
- Certified Minority-Owned Business (MBE)
- Certified Woman-Owned Small Business (WOSB)
- UEI Code - FYV3NRJG3MJ7
- CAGE Code - 1W3Q8
- NAICS Codes - 513210, 518210, 519130, 541511, 541512, 541513, 541519, and 541611

Contact Information

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Capabilities

- IT Operations & Maintenance (O&M)**
 - Cloud & Infrastructure Support
 - Data Center Operations
 - Enterprise Monitoring
- Service Desk**
 - Tier 1-3 & Self Service
 - ITIL Implementations & Continuation
 - 24x7x365 Support & Monitoring
- Data Science**
 - Data Analytics and Visualization
 - AI/ML/NLP
 - Data Ops., Governance & Integration
- Development, Modernization & Enhancement**
 - Application Development/Modernization
 - Integrated Security & Testing
 - DevSecOps
- Management Services**
 - Program & Project Management
 - Change Management
 - Strategic Planning
- Emerging Technologies**
 - Robotic Process Automation
 - Blockchain
 - Cloud Services
- Cyber Security**
 - Audit & Accreditation Services
 - Network & Information Security
 - Regulatory Standard Compliance
- Business & Professional Services**
 - Staffing & Recruiting
 - Financial & CPIC
 - Clerical & Administrative



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ECCO Select Recent Federal Experience

USDA FNS: Application Support for Fresh Fruit & Vegetables Ordering & Receipt System (FFAVORS)

- DME, O&M, Architecture, Reporting, Testing, Security, Tier II-III Support
- Implemented agile development methods and requirement/user story and release management
- Migrated application from DoD server environment to USDA FedRAMP virtual cloud with 50% savings and no service interruption

USDA FPAC-BC Consolidated Service Desk (Mahogany)

- Consolidation of 10 distinct service desk groups and six different ticketing tools
- Tier I, II and problem management help/service desk operations
- Establishment and implementation of FPAC-tailored ITIL processes

USDA FPAC RMA: Crop Insurance Software Delivery Support Services

- Platform O&M, Modernization, and Enhancement for over 50 disparate platforms
- On-premises, cloud, SaaS, and integration
- Platform modernization strategies, road mapping, cyber security compliance

USDA Information Security Center (ISC) Program and Security Management Support

- Security Operations Center (SOC) support to USDA's front-line defense of enterprise data and systems
- Top secret team of threat hunters
- Privacy Office support of privacy policy development and process and procedure implementation and monitoring.

USDA DISC: 24x7x365 Datacenter IT Support Services

- Infrastructure, system, and data administration support for DISC's data center of 10,000 servers, storage, network, 300 COTS instances and IBM mainframe devices.
- Tier I-III support for over 80,000 tickets annually with ITIL processes
- Stood up data science & analytics group to deliver reporting, additional insight, and automation

Office of Contracting & Procurement (OCP), Support Services for Integrated Acquisition System (IAS) and Charge Card Service Center (CCSC) for Purchase Card & Fleet Card

- Program Management, Technology Development, Business, Administrative, Financial, CPIC Support
- Advisory and documentation for IV&V compliance with OMB Circular A-123 controls
- Tableau dashboarding, SharePoint development, training

USDA DISC: IT Hosting Platforms Engineering & Architecture Support Services

- Data analytics, data management, automation, and orchestration services
- Application and database administration support, engineering, DME, O&M, and integration
- Datacenter facilities and equipment operations, including mainframe systems, network services, operating and storage.

USDA DISC: Data Center Colocation, Migration, and Support

- Planned, package, migrate, and re-install data center equipment from St. Louis to Chicago
- Re-design and engineer data center network and cabling
- 24x7 data center support, O&M, monitoring

USDA DISC: Enterprise Datacenter Monitoring & Management

- Monitoring & Management for IT infrastructure, applications, configuration, and assets
- Tool integration, implementation, configuration, and training
- Enterprise observability tools such as DataDog

USDA DISC: Certification and Accreditation Services

- Create and maintain documentation maintaining FedRAMP Moderate, IL3 Moderate, FISMA High accreditation for all platforms, including collocated, midrange and mainframe IaaS, and PaaS.
- System Security Plans (SSP), Incident Response Plans, Configuration Management Plans, Control Implementation Summaries (CIS), and user guides
- Review 3PAO Security Assessment Report (SAR), create and prioritize Plans of Action & Milestones (POA&M) and manage POA&Ms to completion

